

UHPPOTE

HBK-V01

VIDEO INTERCOM



USER MANUAL









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1. Safety Precautions

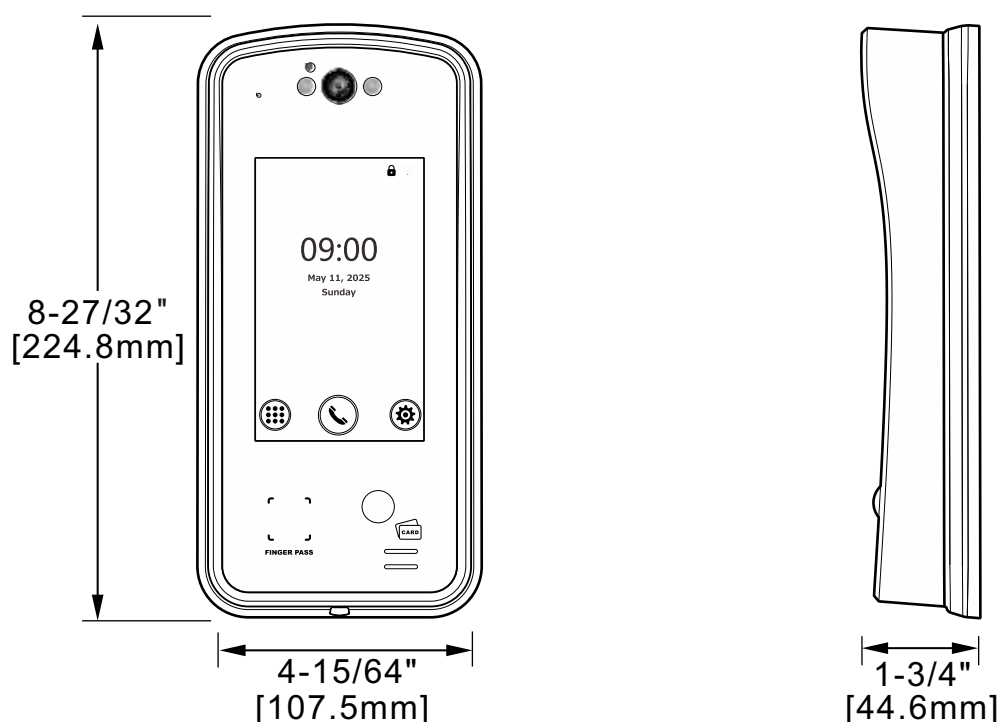
The following precautions are to keep users safe and prevent any damage. Please read carefully before installation.

-  Do not install the device in an area subject to direct sunlight or dust.
-  Do not place a magnet near the device. Magnetic field from magnets, TV, monitor or speaker may damage the device.
-  Do not place the device next to a heating equipment.
-  Do not let children touch the device without supervision.
-  Do not drop the device.
-  Do not disassemble, repair or alter the device.
-  Do not use the device for any purpose other than specified ones.
-  To keep the device clear, please wipe it with a soft towel or cloth to remove dust; do not use water for cleaning.

2. Features

- Equipped with 5" touch screen and 2MP HD color camera.
- IP65 waterproof rating.
- Built-in Tuya module.
- View live camera feeds, receive calls and unlock doors remotely via APP.
- Support two-way talk.
- Built-in PIR human motion detection sensor. Alerts will be triggered and pushed to APP when someone stays at the door.
- Under-screen optical fingerprint scanner works well with wet or oily fingers.
- Cloud storage: Free 3-day rolling storage. Users can purchase 7-day or 30-day rolling storage on a monthly or annual basis.
- Multi-user management: Supports multiple family members, including household owners, administrators and regular members. A temporary password can be set for unlocking.
- Offline password: You can get a one-time password or a period password when offline.
- Superior night vision technology: Equipped with two infrared LEDs and a smart IR sensor for clear video in low-light conditions.

3. Dimensions

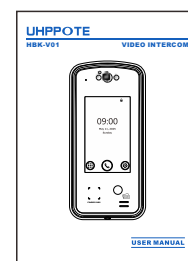
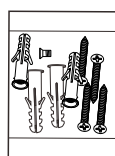


4. Specifications

Display	5" (800x480)	Camera	2MP (1080P)
Card Frequency	125KHz or 13.56MHz	Vertical Imaging	Support
Video Coding	H.264	Video Format	MP4
Fill Light Method	Infrared	Intercom	Two-way
Waterproof Level	IP65	Audio Output	Built-in speaker
Infrared Night Vision	IRCUT	Card Type	ID or IC card
Operating Voltage	12VDC	Current	<800mA
PIR Scope	16-13/32ft(H: 120° V:100°)	Operating Humidity	10%–90%RH
Enclosure Material	Plastic	WiFi Standard	2412-2462MHz
Panel Material	Tempered glass		
Operating Temperature		-22°F -140°F	
Viewing Angle		H: 75°, V: 100°, D: 160°	
Dimensions		8-27/32" x 4-15/64" x 1-3/4"	
Door Open Time		0-99s (adjustable)	
Type of Fingerprint Module		Optical	
Pixel of Fingerprint Module		178×218 (pixel)	
FAR of Fingerprint Module		<1/100000	
Resolution of Fingerprint Module		565PPI	
Reading Distance	Max. 2-23/64" (related to card type and working environment)		
User Capacity	2000 cards, 500 codes, 50 fingerprints		
Door Open Mode	Fingerprint/Card/Code/Mobile APP		

5. Package Content

After opening the package, please make sure the device is in good condition and confirm whether the accessories below are complete or not.



HBK-V01 x1 Accessories Package x1 Installation Drawing x1 User Manual x1

6. Installation

- Remove the back cover from the video intercom
- Drill 4 holes on the wall for self-tapping screws and 1 hole for the cable
- Put the supplied plastic anchors into the 4 holes
- Fix the back cover firmly on the wall with 4 self-tapping screws
- Thread the cable through the cable hole
- Attach the video intercom to the back cover

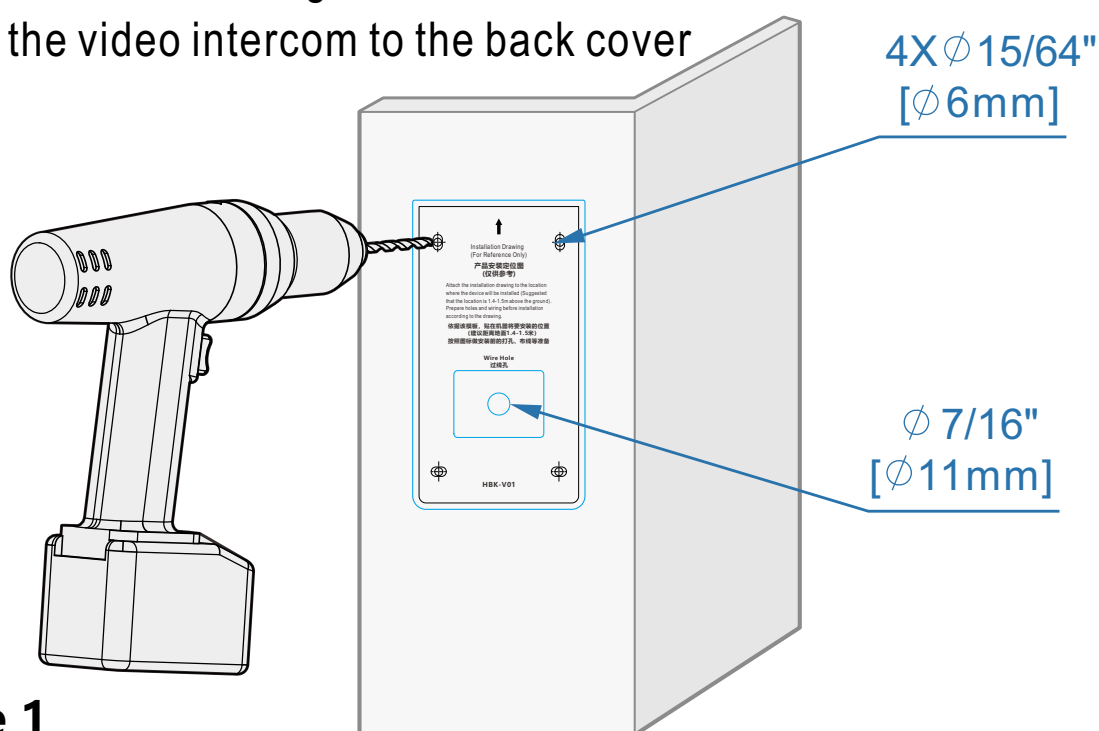


Figure 1

Hole locations

Wall

Put the supplied plastic anchors into the 4 holes

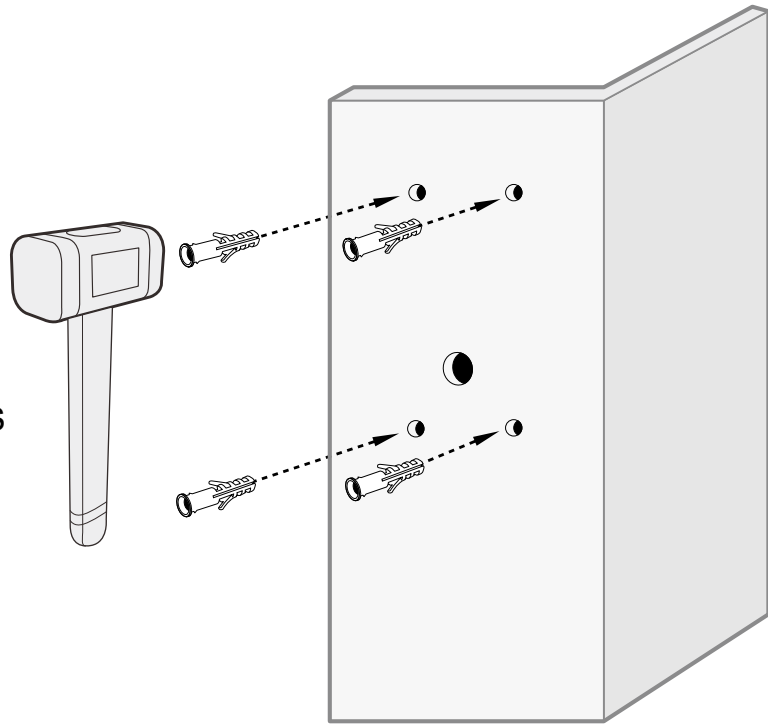


Figure 2

Installation of plastic anchors

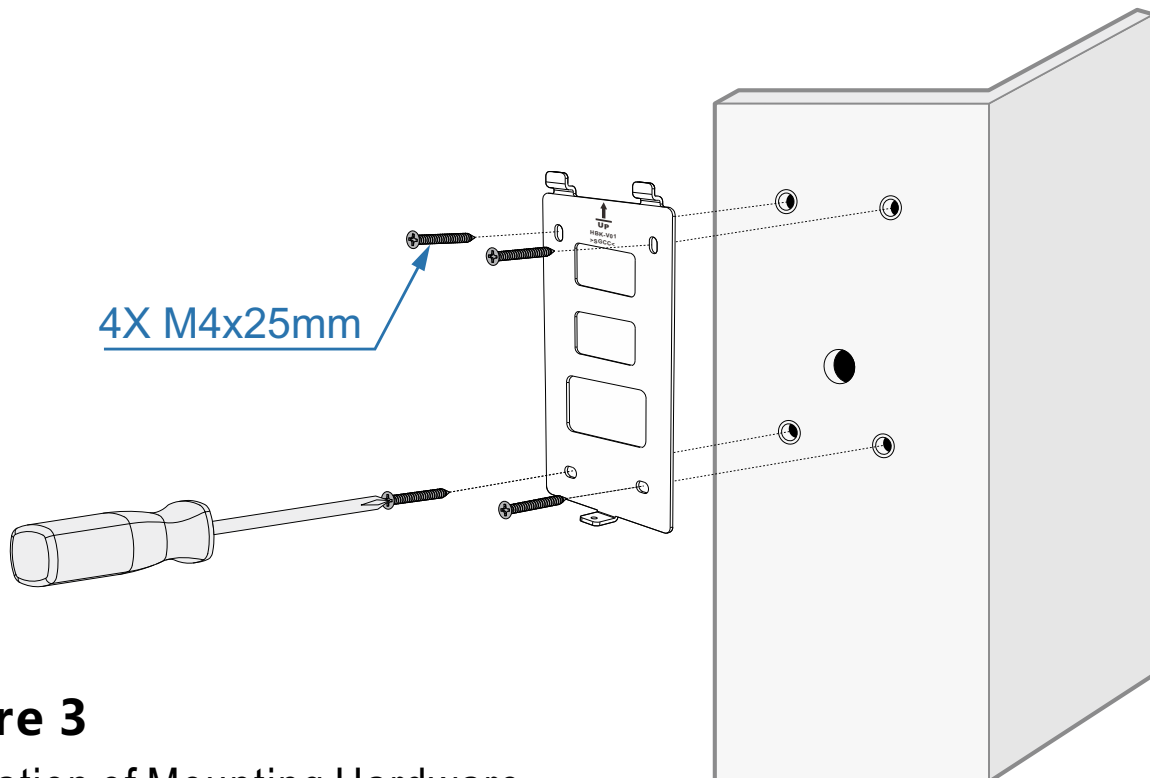
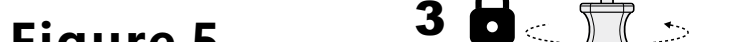


Figure 3

Installation of Mounting Hardware



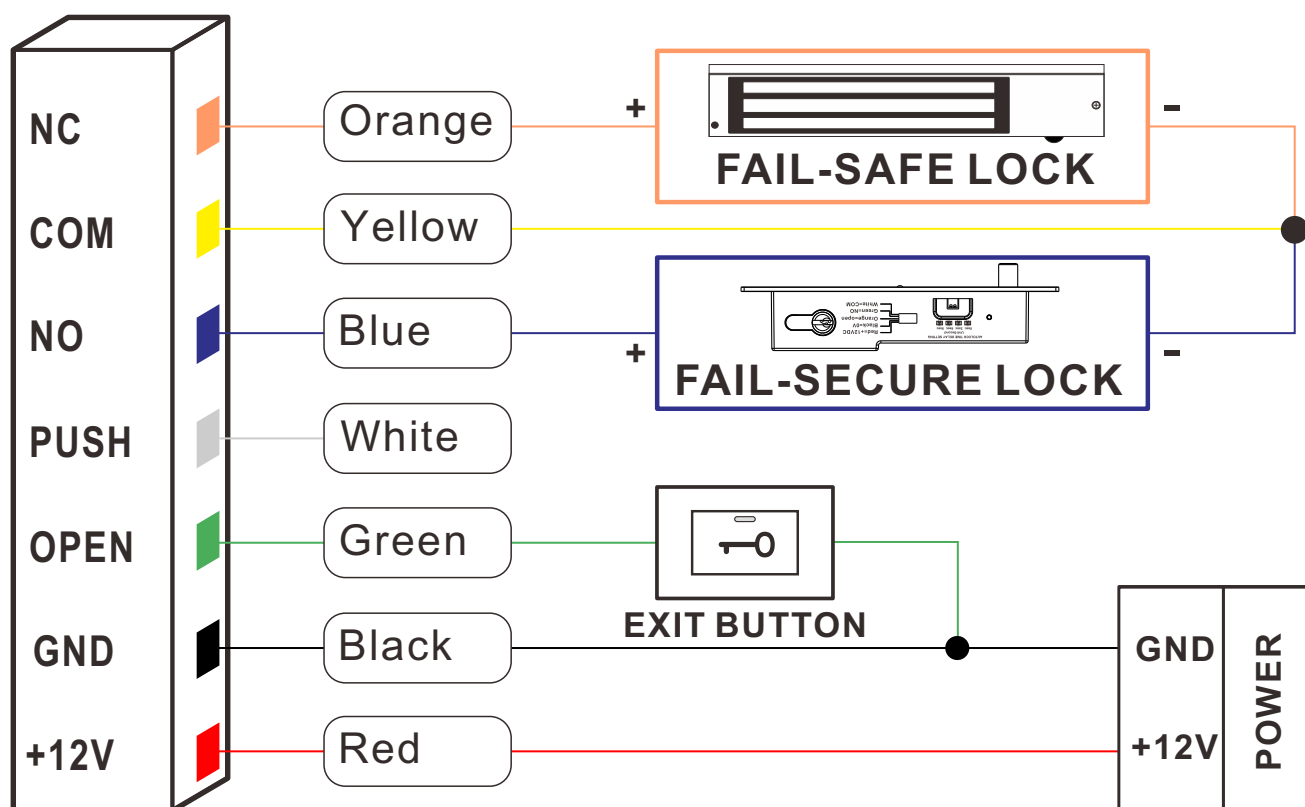
Installation of HBK-V01



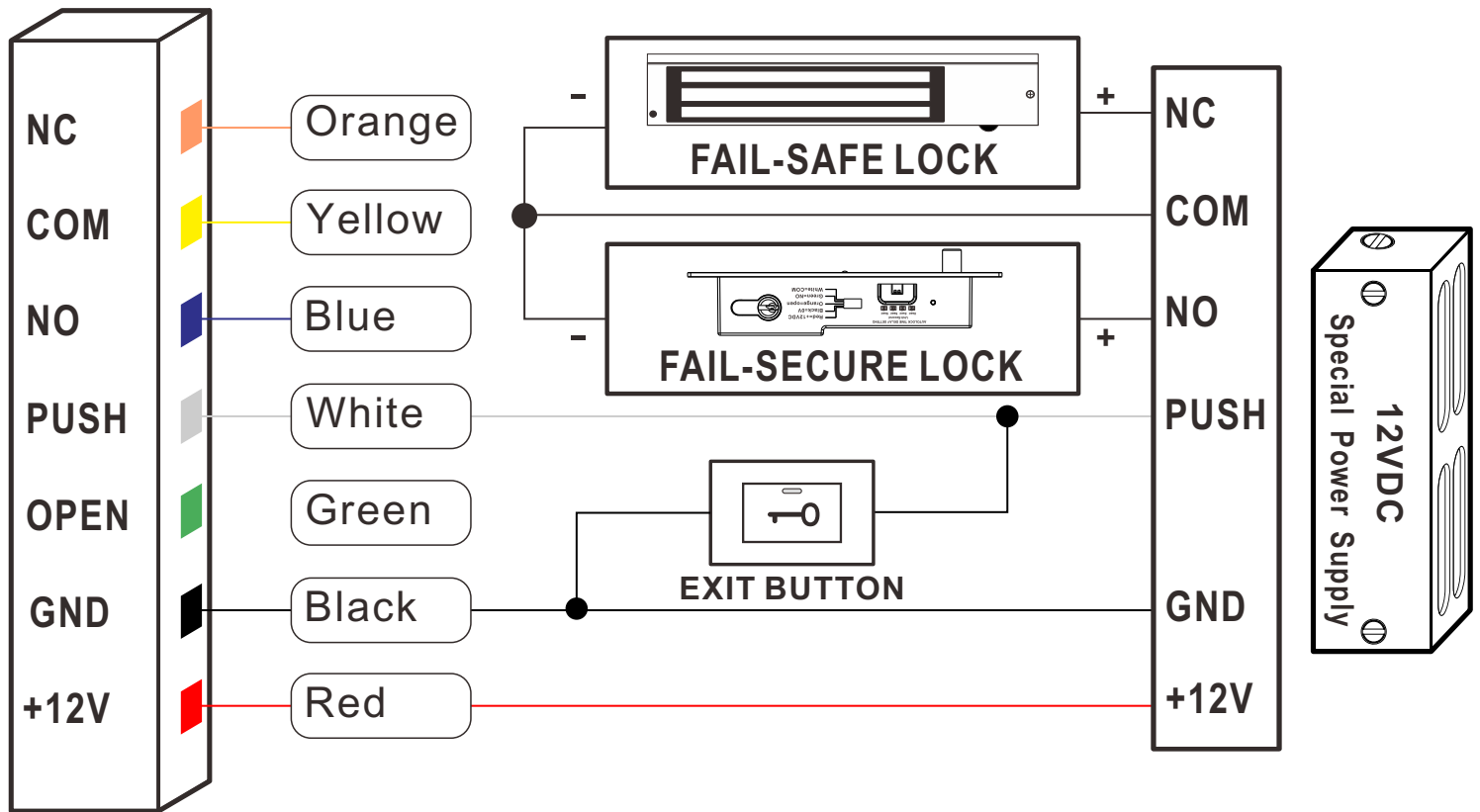
Installation of securing screw

7. Wiring Diagram


Common Power Supply Diagram




Special Power Supply Diagram

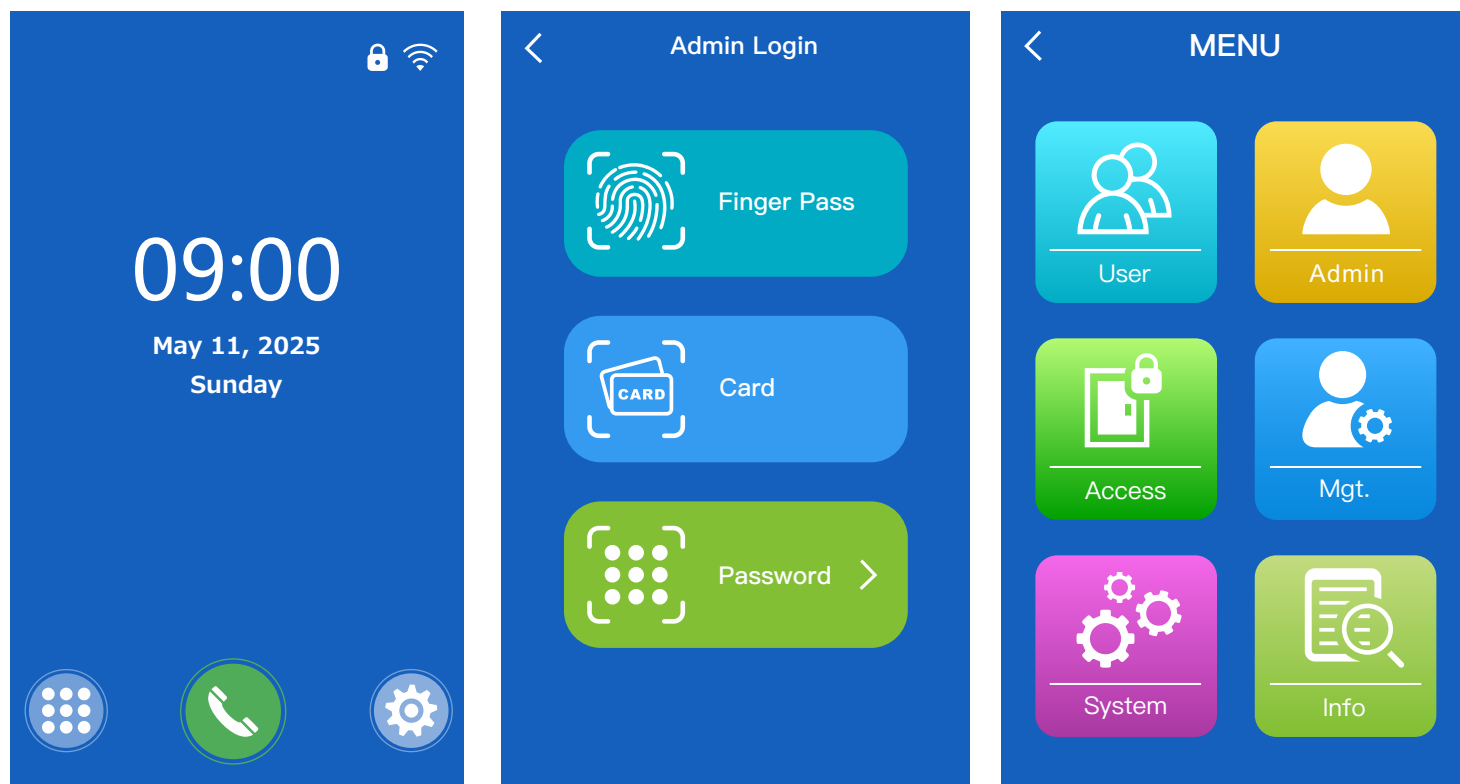


8. Menu

When the device is in stand-by mode, tap  in the bottom right corner, and then you will enter the Menu interface after the administrator logs in. (If there is no administrator registered, an administrator login is not required to enter the menu interface.)

If an administrator is registered but the administrator login information is forgotten or lost, you can restore the device to a state without an administrator by following the steps below.

- 1: Remove power from the HBK-V01.
- 2: Apply power to the HBK-V01.
- 3: Tap , enter '00', and tap 'OK' within 5 seconds.



User: Register, view, edit and delete users, as well as delete all users.

Admin: Register, view, edit and delete administrators, as well as delete all administrators.

Access: Set verify mode, time delay, multi-user access and output mode.

Mgt.: Set WiFi match, doorbell pairing and voice prompt.

System: Set date & time, language, volume, brightness, screen sleep, idle screen return and factory reset.

Info: View the quantity of administrators and users, website of manufacturer, SN and firmware version.

9. User

After entering the Menu interface, tap User to enter [User] interface.

Register Users

User ID

0

0

0

1

Name

Li Bing

Role


User


Admin


Fingerprint

Card

Code







Delete


Delete

Delete



6

3

1



Please verify fingerprints



Code

Confirm

Confirm

• Accept 4-8 digits

1

2

3

✕

4

5

6

⬅️✕

7

8

9

✓

⬅️

0

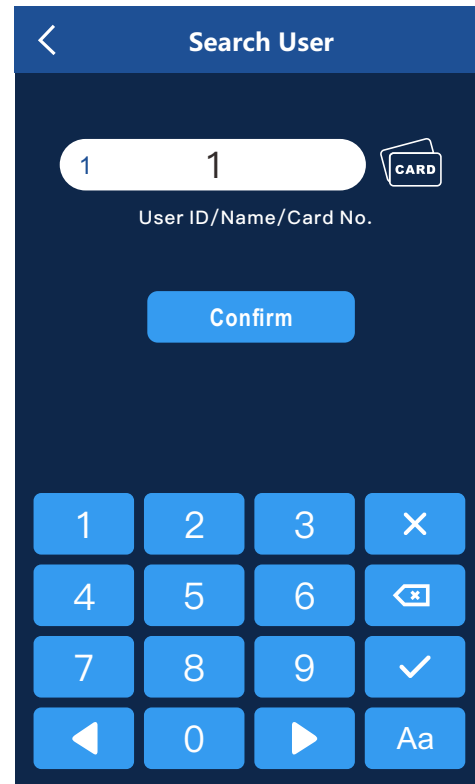
➡️

👉👉👉

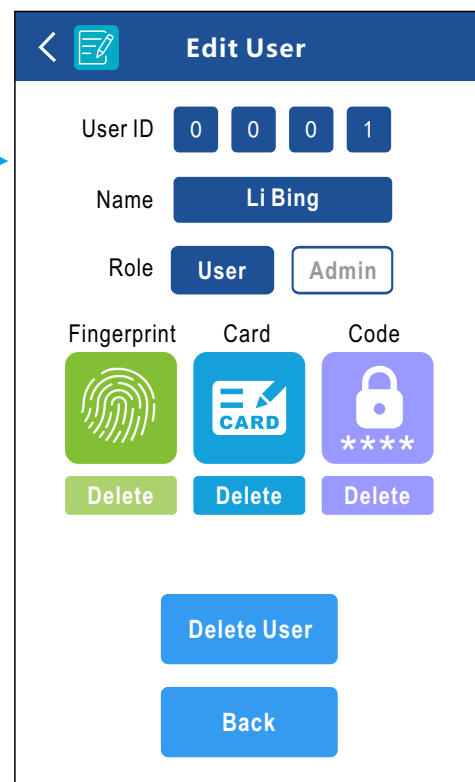
The length of code can be 4-8 digits.

9.2 User List

In this interface, you can tap  in the top right corner to search for a user.



You can tap each user to view the details of that user, and you can also modify or delete that user directly in this interface.



Edit User

User ID

0

0

0

1

Name

Li Bing

Role

User

Admin

Fingerprint

Delete

Card

Delete

Code

Delete

Delete?

Yes

No

Edit User

User ID

0

0

0

1

Name

Li Bing

Role

User

Admin

Fingerprint

Delete

Card

Delete

Code

Delete

Delete?

Yes

No

Edit User

User ID

0

0

0

1

Name

Li Bing

Role

User

Admin

Fingerprint

Delete

Card

Delete

Code

Delete

Delete?

Yes

No

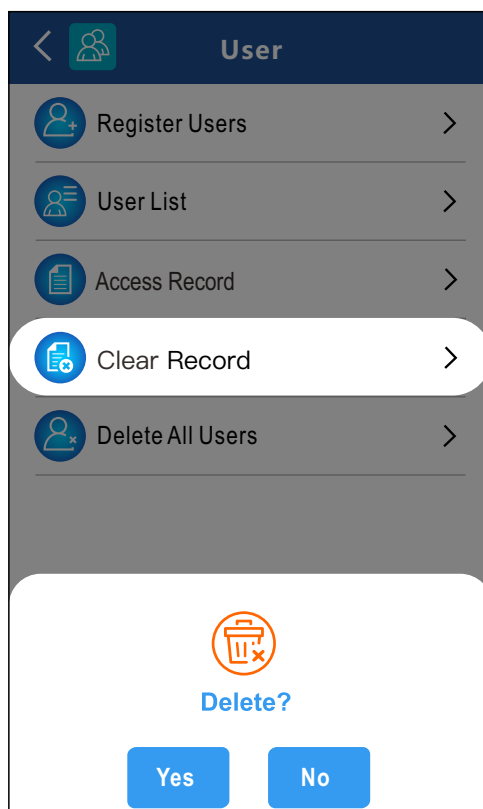
9.3 Access Record

You can find and view access records in this interface.

Access Record		
Time	User	Record
2025/05/28 10:33:31	—	Doorbell call
2025/05/28 10:33:26	—	Doorbell call
2025/05/28 10:33:22	—	Doorbell call
2025/05/28 10:28:54	[No:0043] User0001	Swipe card to open the door
2025/05/28 10:27:49	[No:0045] User0002	Swipe card to open the door
2025/05/28 10:26:38	[No:0046] User0003	Swipe card to open the door
2025/05/28 10:25:48	—	Swipe card to open the door
2025/05/28 10:24:35	—	Doorbell call
2025/05/28 10:16:33	[No:0050] User0006	Swipe card to open the door
2025/05/28 10:15:39	[No:0051] User0008	Swipe card to open the door

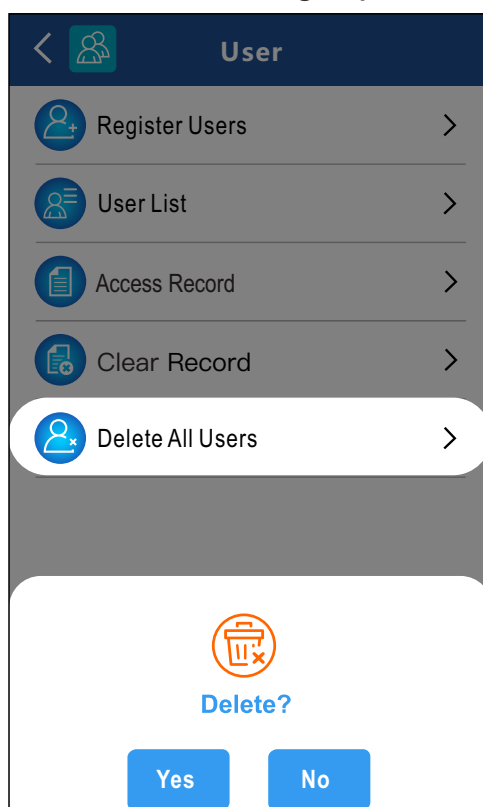
9.4 Clear Record

Attention: Delete all access records. Please operate carefully.



9.5 Delete All Users

Attention: Delete all card, code and fingerprint users, please operate carefully.

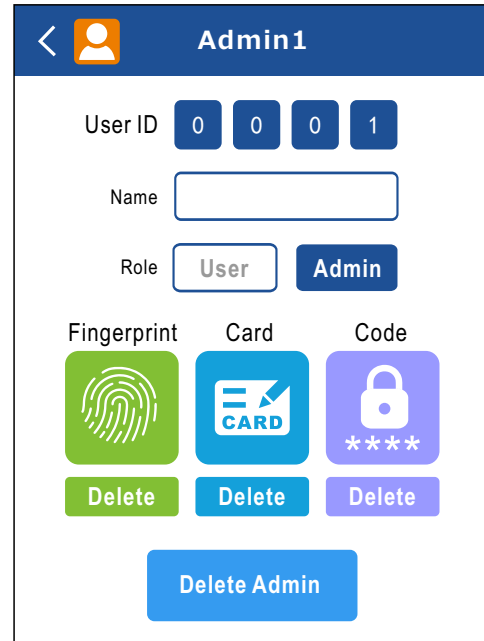
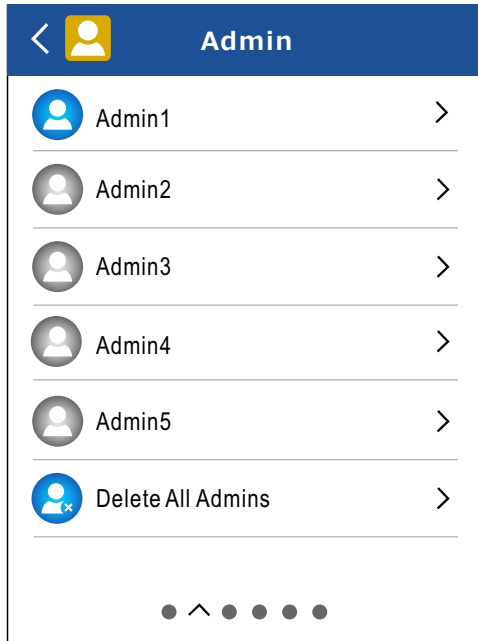


10. Admin

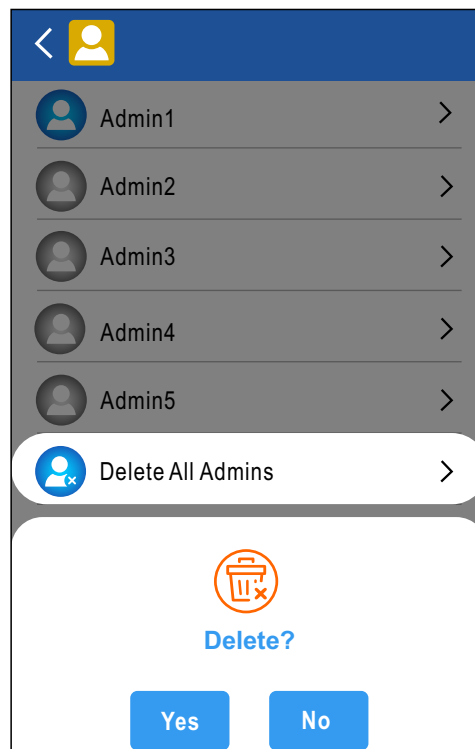
After entering the Menu interface, tap Admin to enter [Admin] interface.

10.1 Admin

Five administrators can be registered. You can tap each administrator to view the details of that administrator, and you can also edit or delete that administrator directly in this interface.



10.2 Delete All Admins



11. Access

After entering the Menu interface, tap Access to enter [Access] interface.

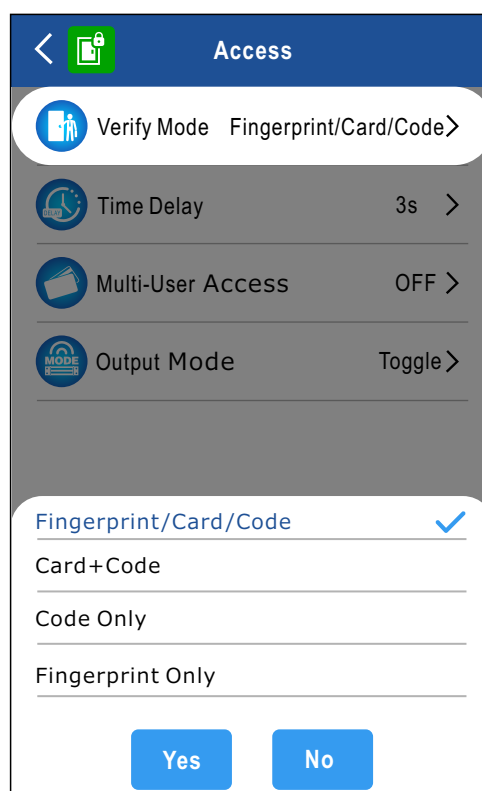
11.1 Verify Mode

Fingerprint/Card/Code: (Default) Entry by fingerprint, card or code.

Card+Code: Entry by card and code together.

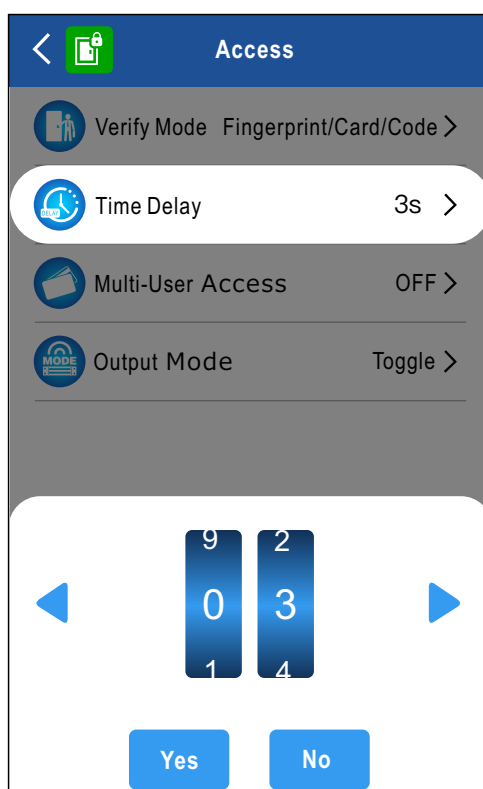
Code Only: Entry by code only.

Fingerprint Only: Entry by fingerprint only.



11.2 Time Delay

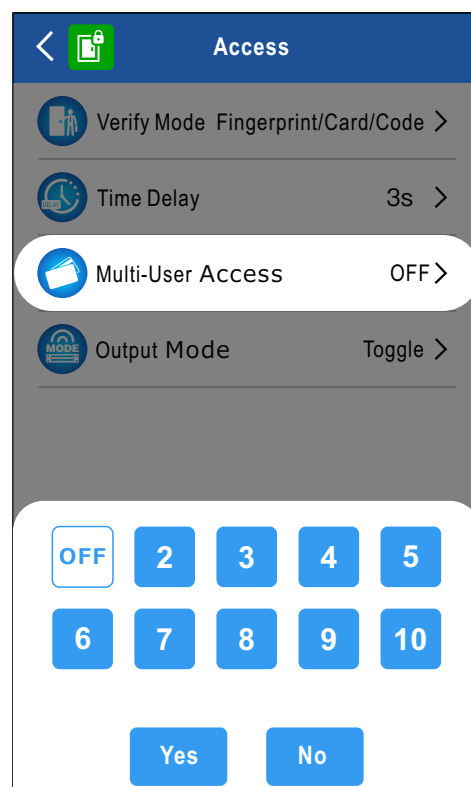
The device supports 0-99s time delay.



11.3 Multi-User Access

This function applies to Fingerprint/Card/Code Mode and Fingerprint Only Mode.

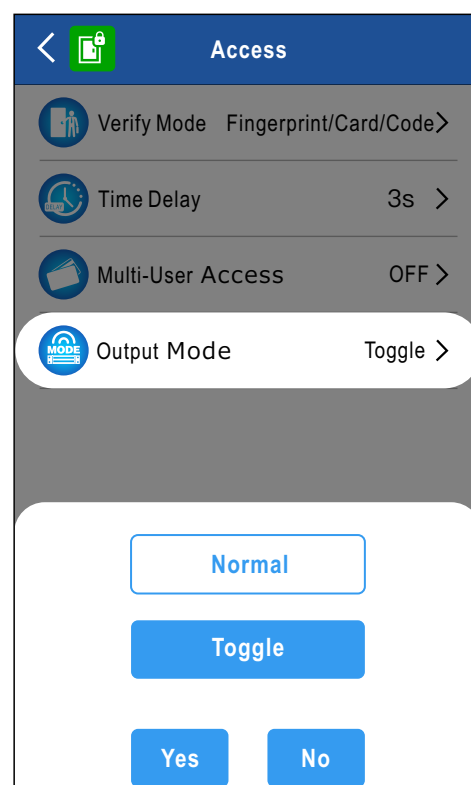
- In Fingerprint/Card/Code Mode, the door will not open until a set number of users tap their cards or verify their fingerprints. The user who both taps a card and verifies his/her fingerprint can only be counted as one user.
- In Fingerprint Only Mode, the door will not open until a set number of users verify their fingerprints.



11.4 Output Mode

Normal Mode: The door will lock automatically after an unlock operation. (Default)

Toggle Mode: The door will keep unlocking until next unlock operation.

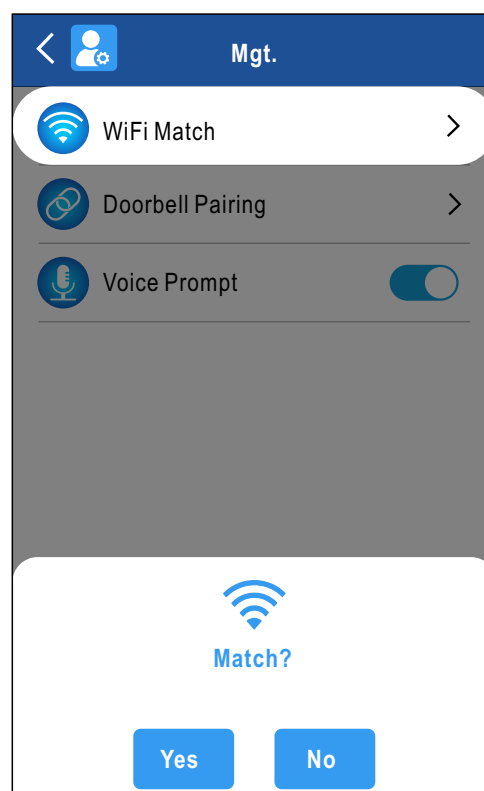


12. Mgt.

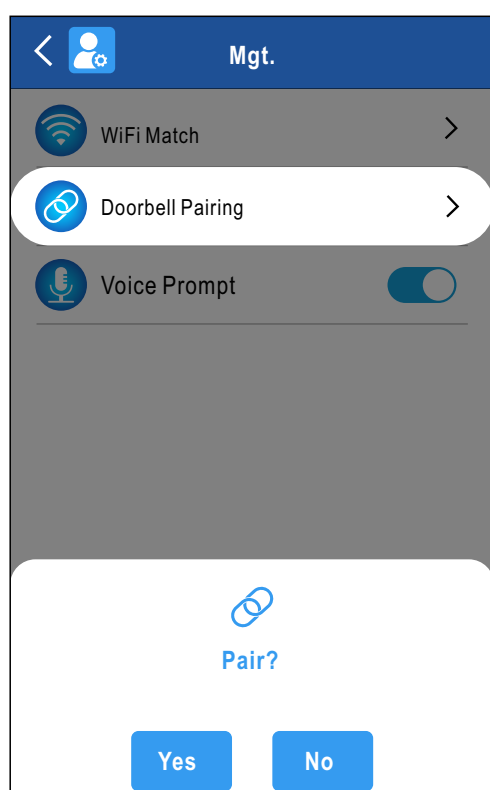
After entering the Menu interface, tap Mgt. to enter [Mgt.] interface.

12.1 WiFi Match

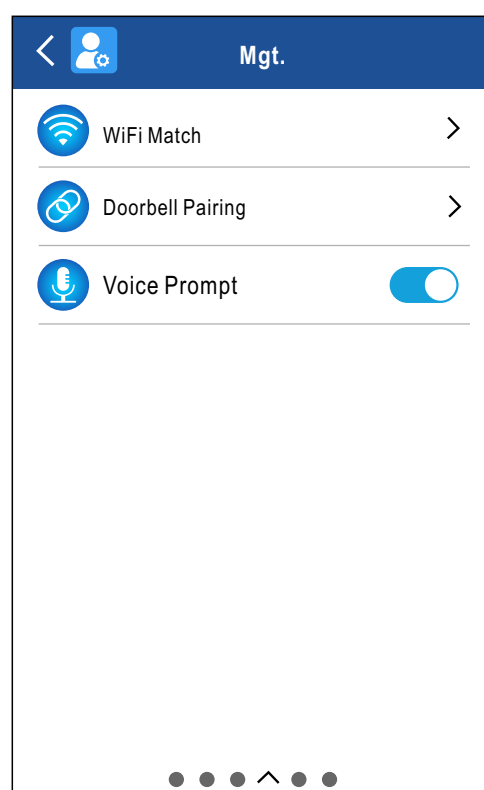
Compatible with 2.4GHz Tuya APP, for more information please refer to 'Tuya Smart APP Operation Guide' in this manual.



12.2 Doorbell Pairing



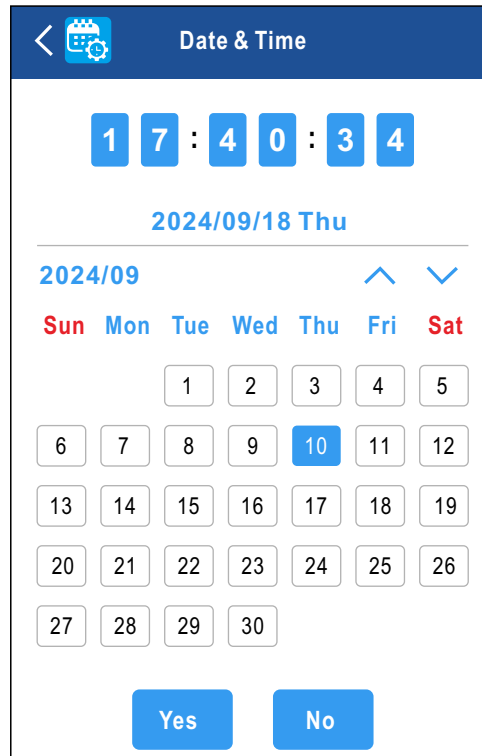
12.3 Voice Prompt



13. System

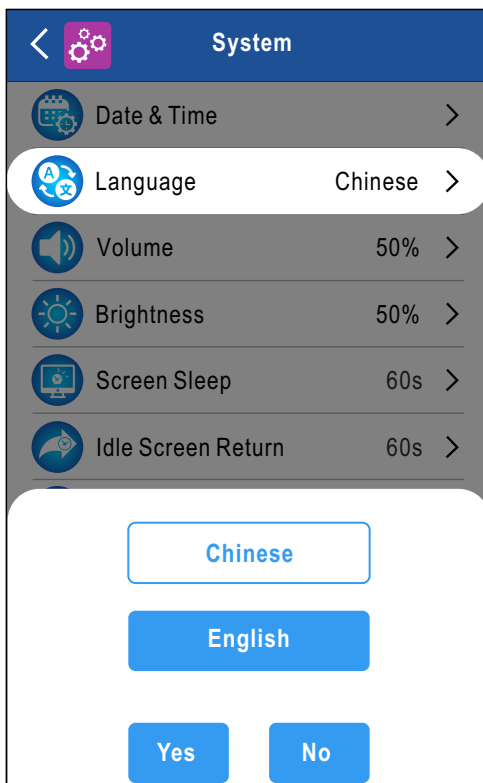
After entering the Menu interface, tap System to enter [System] interface.

13.1 Date & Time

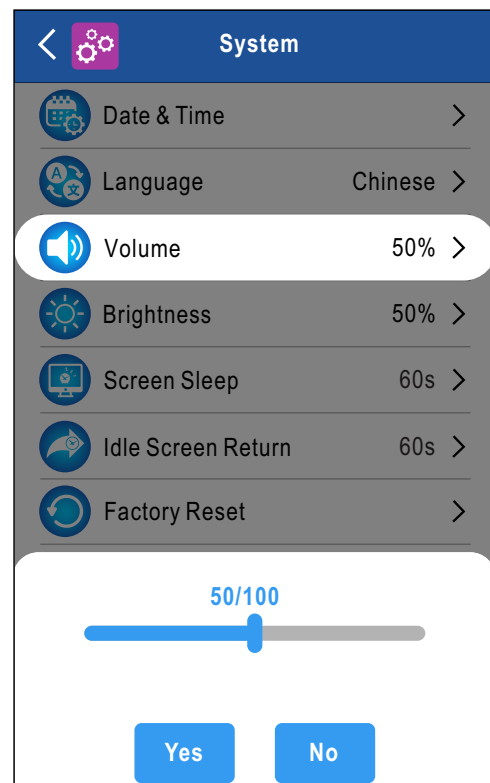


13.2 Language

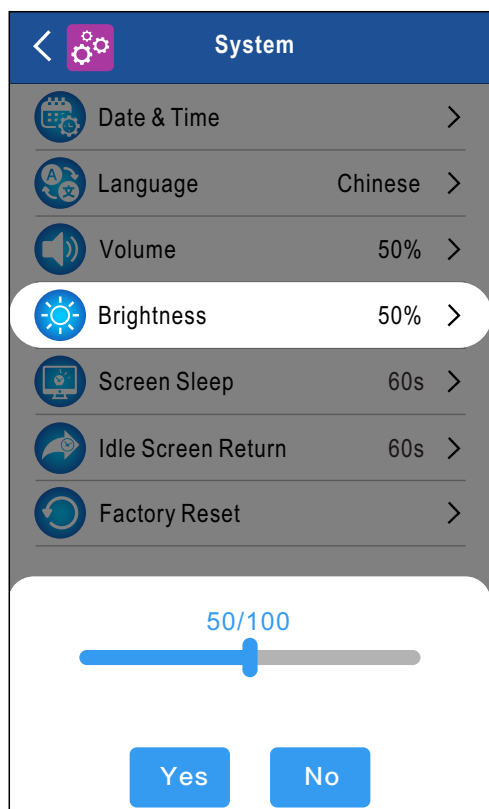
Support English and Chinese.



13.3 Volume

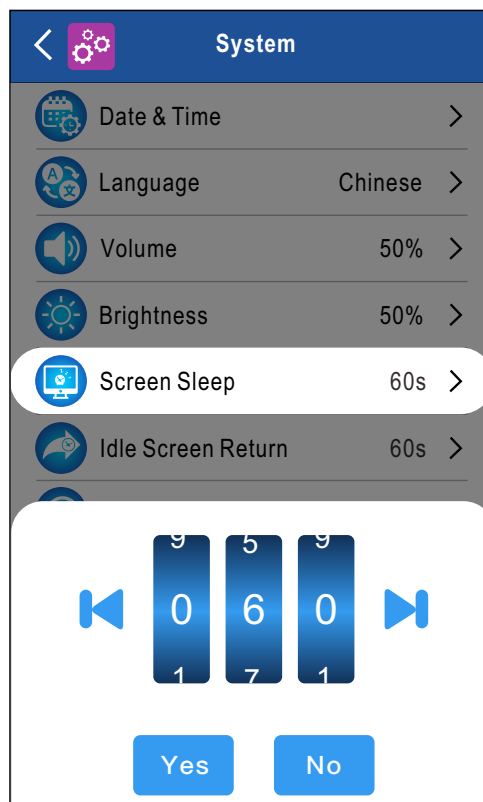


13.4 Brightness



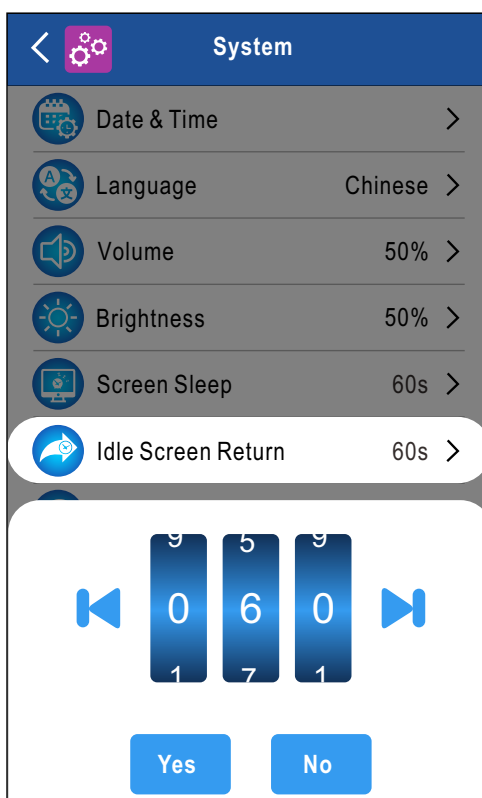
13.5 Screen Sleep

If there is no operation within the set time, the screen will enter sleep mode.



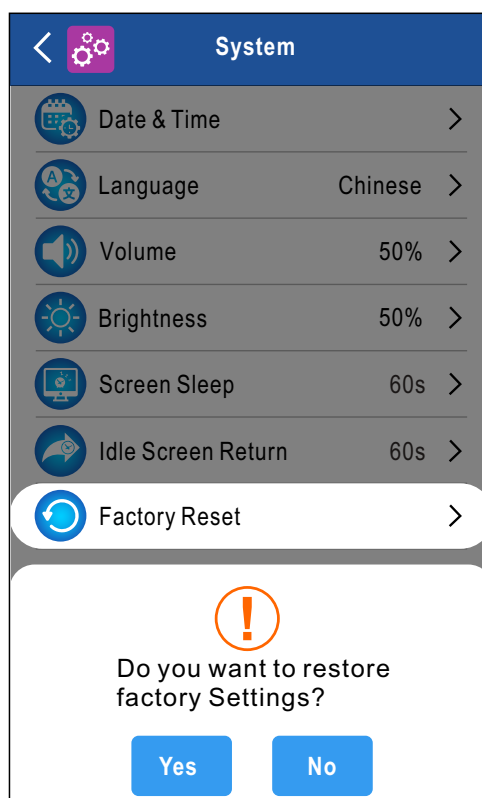
13.6 Idle Screen Reset

If there is no operation within the set time, the device will return to the homescreen.



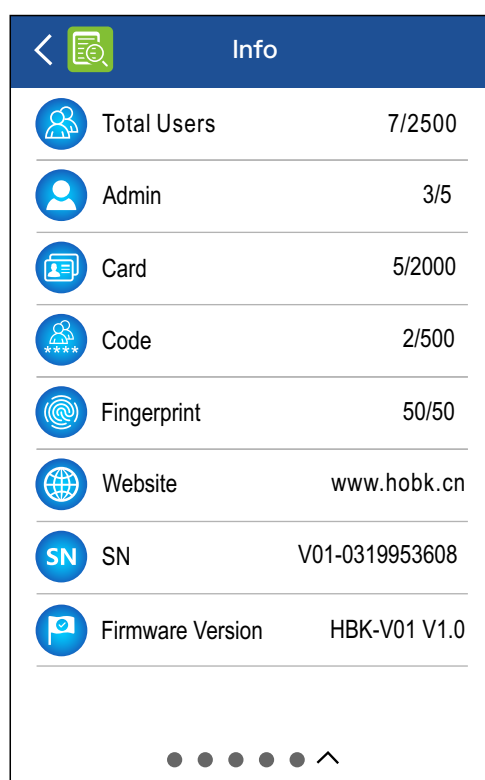
13.7 Factory Reset

Factory Reset includes access control parameter, system parameter and so on.



14. Info

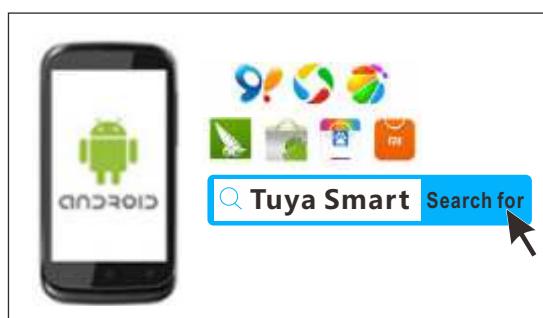
After entering the Menu interface, tap Info to enter [Info] interface. In this interface, you can view the quantity of registered users and administrators, website of manufacturer, SN and firmware version.



15. Tuya Smart APP Operation Guide

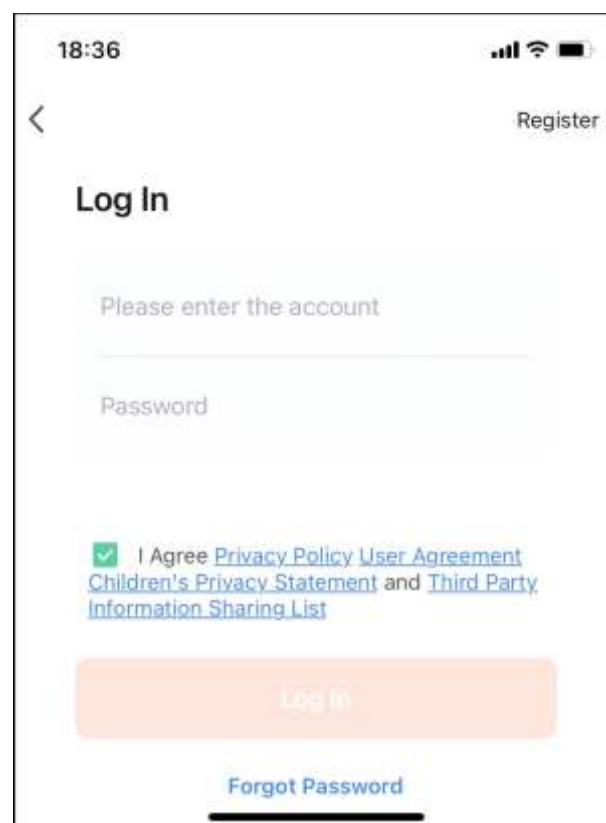
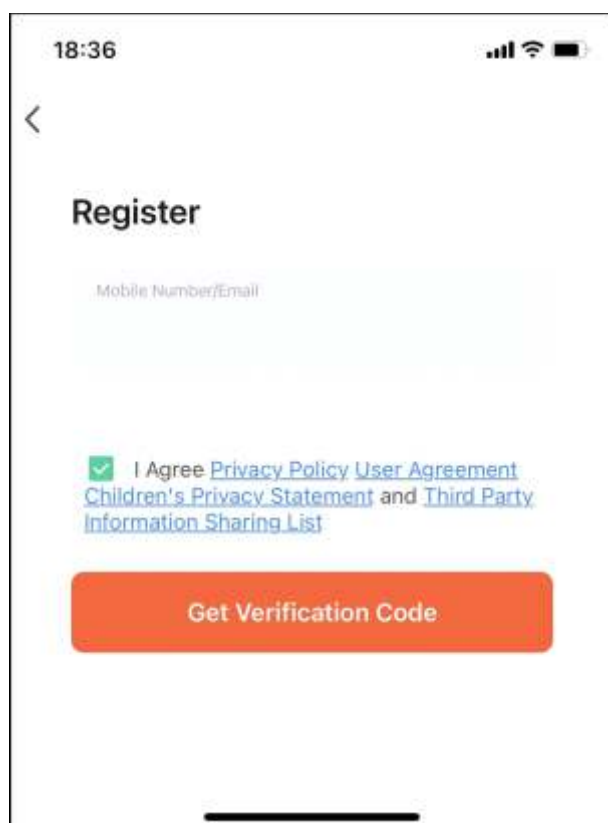
1. Download Tuya Smart APP

Search 'Tuya Smart' in App Store for iOS version or in Google Play for Android version.



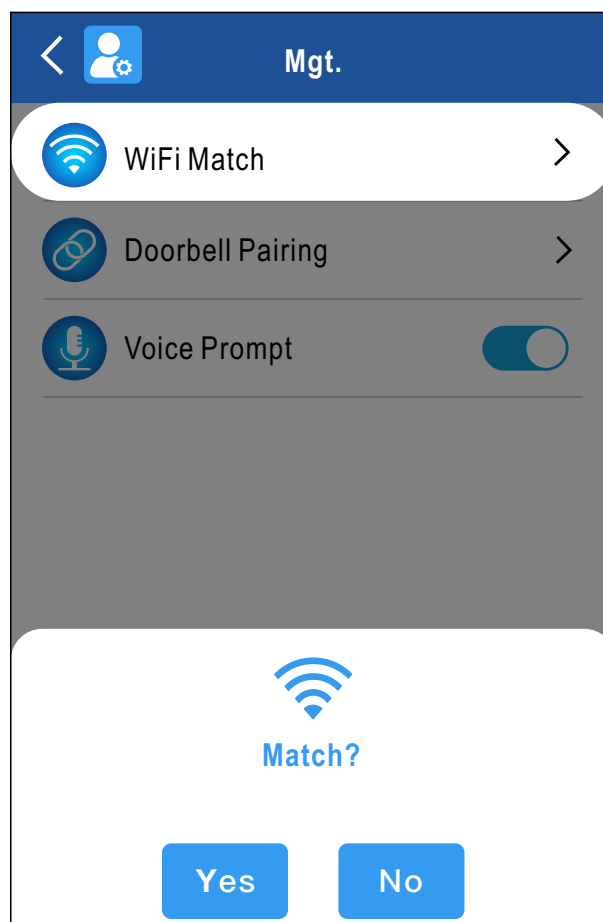
2. Registration and Login

Tap 'Register' on the top-right corner, then input a valid mobile number or email address and tap 'Get Verification Code'.
Enter verification code and set password, tap 'Done'.

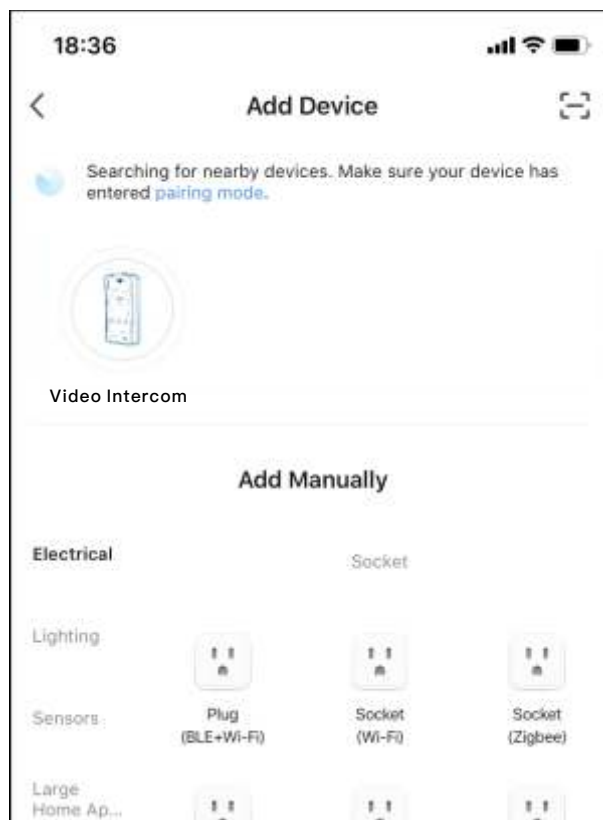
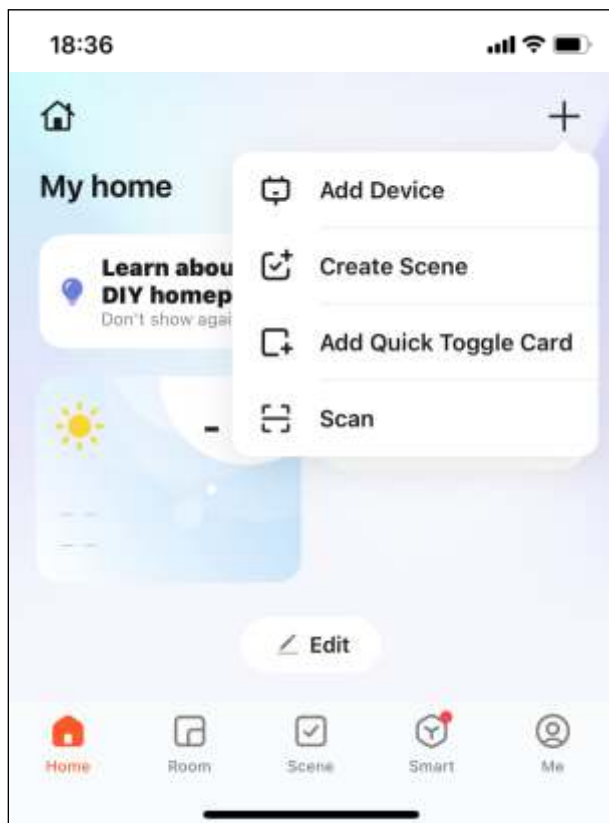


3. WiFi Pairing

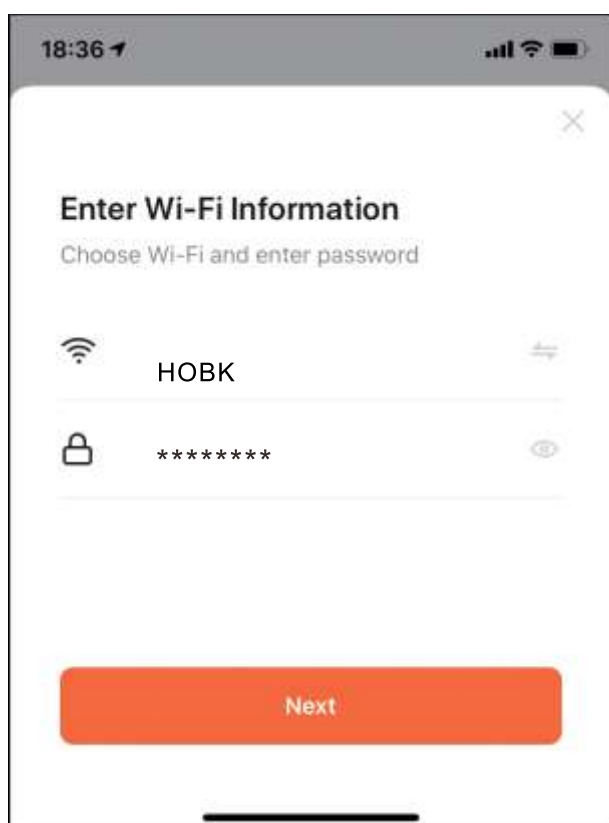
Step 1. Tap WiFi Match>Yes on the HBK-V01 to enter pairing mode, it will take 30-180 seconds.



Step 2. Tap '+' in the upper right corner of the home page of Tuya Smart APP followed by tapping 'Add Device'. When the HBK-V01 icon appears, tap it to enter the WiFi information.

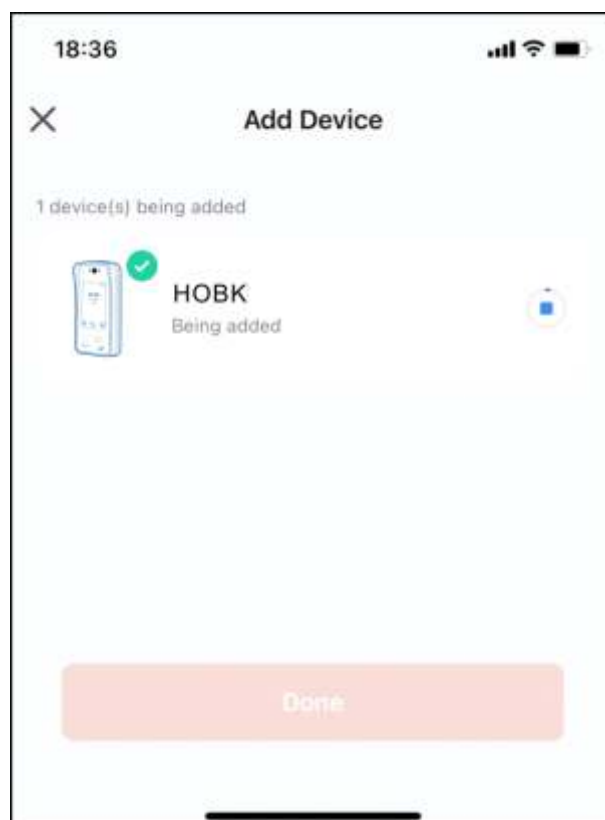


Step 3. Choose Wi-Fi and enter password.

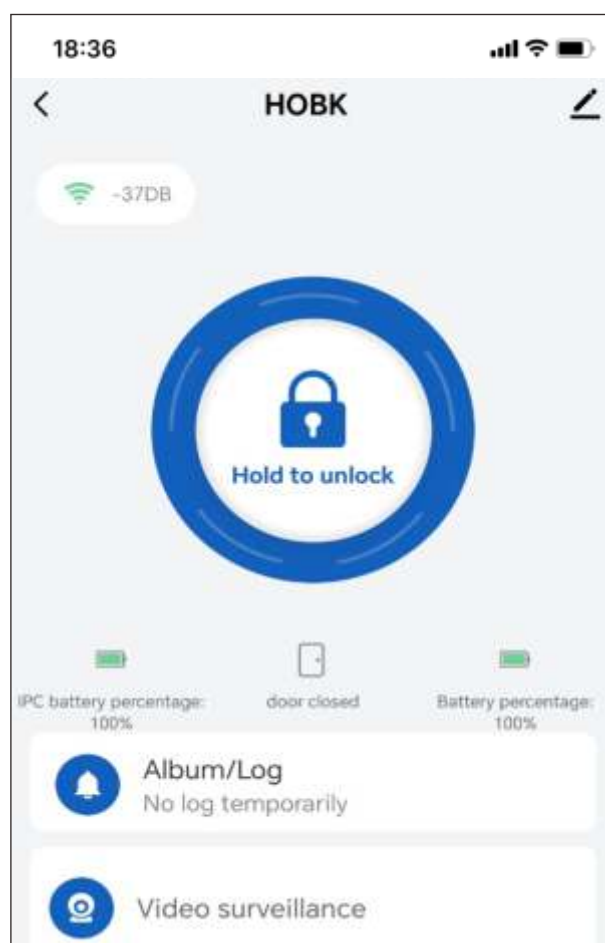
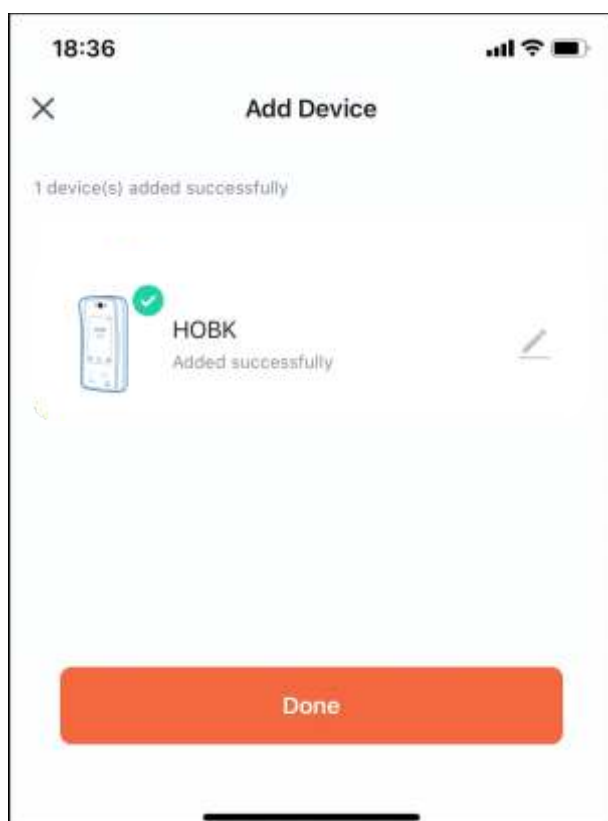


The WiFi must be the same as the one that the phone is connected to, otherwise it will cause offline problem. The Tuya Smart only supports 2.4GHz Wi-Fi communication protocol and can't support 5GHz.

Step 4. The Tuya Smart APP will search for nearby device and connect to the HBK-V01.



Step 5. Name the added device.



16. FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

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